



## Financial Policy

All Registrations may only be made online. By proceeding and registering your child with Trinity Netball Club, you agree to the following terms and conditions:

Full payment of all registration fees must be made prior to the first game of the season. If full payment is not received at this time, the player may not be eligible to train or play with the Club.

### Refunds

- All requests for refunds must be received in writing by email at [trinitynetball@live.com](mailto:trinitynetball@live.com)
- If your child withdraws from their nominated team prior to the start of the season, the Club will issue an 80% refund of club membership. Please note: This amount will be minus the Netball Victoria registration fee component as this is paid directly to Netball Victoria at the point of registration and the Club cannot apply for a refund.
- If you withdraw your child from the team after the commencement of the season, no refund will be issued.
- Non-attendance does not qualify for a refund.
- Cancellation – if training or a match is cancelled, no refund will be given.
- Illness & injury – no refund will be made for short term illness or injury. Members with a long-term illness or injury (that exclude the member for the majority season) may be eligible for a refund upon request in writing, accompanied by a medical certificate. This will be determined on a case by case basis, taking into account the number of weeks left in the season and the likelihood of replacing the member.
- Family holidays – inability to attend training or a match due to family holidays will not entitle the member to a refund.
- Suspension – absence due to suspension as a disciplinary measure will not entitle the member to any refund.
- Cancellation of a team – if the club is required to cancel a team and players cannot be accommodated elsewhere, the members will be offered a full refund of membership fees. Please note: This amount will be minus the Netball Victoria registration fee component as this is paid directly to Netball Victoria at the point of registration and the Club cannot apply for a refund.
- Clothing and merchandise – purchase of items is through a supplier and there is no return policy with the supplier.

### Financial Hardship

- A financial hardship payment plan will be considered by the President and Treasurer on a case by case basis. Requests must be received in writing (via email) at the start of any registration period. To request a financial hardship payment plan please email [trinitynetball@live.com](mailto:trinitynetball@live.com)



# Trinity Netball Club

## Club Volunteer Refunds

- Committee members and Volunteer coaches will have 50% of the club registration fees they paid for one child (and that child only) refunded by the Club. If two people from the same family hold volunteer positions, only one refund will be issued per family.
- Refunds will be issued mid-season.

## Confidentiality and Reporting

- The Trinity Netball Club Committee, responsible for implementing this policy, will keep confidential the names and details of all members and their payments unless disclosure is necessary for insurance purposes, or as part of the disciplinary or corrective process in the event of a breach of policy.
- A report of all received and outstanding fees will be completed by the Treasurer, with the assistance of the Registrations Officer, and provided to the President and Committee for review as/when requested at the following Committee meeting.